

Patient Feedback for June 2026

Helpful and attentive

I've always had a good experience

Always responsive and helpful.

I very much appreciated the attention and care shown by the doctor and felt heard.

Friendly, efficient staff

Very helpful and professional

Quick response

I turned up, was seen without waiting - no hassle

I was seen quickly. Staff were friendly and efficient.

I didn't have to wait long and nurse who carried out my blood test was great, very professional and painless.

On time and nurse who took my blood sample was very pleasant

Efficient. And helpful

Lovely empathic but professional GP

The phone team is great.

Dr was excellent and extremely confident and helpful knowing I have health anxiety.

It was on time and the nurse was kind and chatty

Clean, light and pleasant waiting area and consultation rooms. Quick login screen for notifying arrival. Helpful reception and professional, caring nurse.

The nurses and doctor I saw were extremely helpful and caring. Nothing you could have done could not have been better.

Extremely well informed patient focussed advice

It was adequate, but not very thorough.

Very friendly and helpful and understanding

Appointment was on time. All good.

I learned more during this appointment about a problem I've had for decades.

Kept me informed during the procedure that I had. Very polite.

On time. Given time to discuss and explain the subject

Although it took a month to see the doctor I was seen promptly and had a good outcome

I was seen, even though I was late.

Staff caring over phone and in the practice

Very pleasant healthcare assistant

The nurse taking bloods was very courteous and efficient.

Seen on time. Very nice nurse who took my blood.

Friendly receptionist very welcoming and practice nurse was perfect in all she said and in the procedures she needed to do.

I was happier leaving than walking to my appointment because my anxieties had been handled so well

My doctor listened to my problems and hopefully be sorted.

I always find everyone friendly and helpful.

Physiotherapist listened to me, was very helpful and understanding and gave me a hope for the future.

Very happy with the new doctor I saw

Kind, empathic and reassuring. I felt like a person not a patient number. Great service

Very quick to speak to doctor.

Seen on time and in new surgery area. Very impressive as was the care I was given.

Easy to make appointments. Staff so professional and helpful

Quick response and dealt with my query efficiently

Helpful and efficient staff

Service was very good seeing as I could not make original appointment

The staff were kind & friendly and the medical interaction impeccable.

Didn't have to wait long, staff very nice

Efficient, friendly and helpful service

Just 5 mins after time for booked wait appointment.

Very professional

Efficient reception service

The nurse was excellent as always.

The surgery, admin and medical are always so very helpful and kind