

## Patient Feedback July to August 2025

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"Easy to book and pleasant staff."

"Everything was easy and quick."

"Quick and personal contact with a good understanding of the issues. Friendly and kind."

"Patient was very pleased with their appointment with the new GP."

"Patient was very impressed with the receptionist who took her call. She was very caring and asked relevant questions that made the patient feel safe and cared for."

"Fantastic care from both GP and practice nurses for both me and my daughter."

"Friendly and efficient."

"When something worries me it matters to you."

"I was able to get blood test when needed."

"Very good and prompt service."

"Professional, efficient and advice given."

"Short waiting time, pleasant staff."

"The nurse I had seen was just so nice and helpful."

"So nice to be treated as a person not a number."

"Appointment on time and very pleasant & professional staff."

"Very friendly and professional staff; warm, informative and knowledgeable."

"I was seen very quickly and everyone involved was very helpful and lovely."

"Did all the right things."

"They did what they said they would."

"This is the most efficient and amazing medical practice I have ever been to. Always go the extra mile."