

On time, professional and friendly

The GP Dr Dolman was excellent

Coming from Plymouth, where sadly I have to say GP service was poor. All staff I have met to date at Axbridge have been so lovely friendly and very helpful.

Appointment on time at local surgery & pleasant staff.

Pleasant and fuss free appointment.

Very sympathetic GP.

An excellent personable nurse.

Reception team always pleasant and helpful

Efficient.

I was treated in a timely manner, and with courtesy and care.

Courteous, friendly and knowledgeable staff.

Very pleasant and polite at the front desk. Appointment on time and very helpful feedback from the Doctor.

Smashing staff, very helpful & friendly.

Everyone was very friendly and organised

Receptionist very good. Doctor listened and action being taken.

Polite and efficient health check.

Professional and kind to my wife.

Very reassuring.

My appointment was at 1100hrs, I turned up early and was called in to see the First Contact Practitioner straight away. She was very professional and knowledgeable of my damaged shoulder. After a thorough examination she diagnosed the treatment necessary to ensure, hopefully, a complete recovery. I will undergo further treatment in 3 weeks followed by physiotherapy.

Dr Amy was very nice and understanding, made me feel like I was being listened too.

From initial request to receiving prompt treatment the staff were all excellent.

Prompt appointments and in-depth testing.

I was seen very quickly by lovely people.

Was seen and checked over very promptly.

The nurses are lovely and you go in on time for your appointments.

From recent medical students:

The team are amazing! Had the chance to do a lot of history taking and examination. It was a great idea for the practice to involve us in all aspects of primary care. Dr James was really lovely and the whole team were great.

'You Said, We Did' – We have recently updated our text message to patients inviting them in for a Long-Term Medical Condition appointment. We have added that this appointment will be with a member of the nursing care team, to avoid confusion.

NOTE: All patient feedback and reviews are discussed at our various departmental meetings with learning events raised as appropriate.