

Patient Feedback September to October 2025 Feedback

It was good advice

Helpful diligent staff

Prompt service, very friendly nurses

It was quick, nurse was very communicative and explained everything clearly. Overall a pleasant and efficient process.

Speedy and pleasant

Always able to talk to helpful receptionist.

We feel that your practice all of you, look after us very well, and are thorough, thank-you

The receptionist was extremely helpful in getting me prompt attention

I was in and out in 5 mins

Answered relatively quickly Friendly response answered my query quickly and accurately

The surgery reception has been very responsive in my limited experience of phoning and asking for test results. Nurses have been efficient and very pleasant. Paramedic saw me instead of doctor and was thorough.

I was treated quickly and kindly

All very helpful, and on time.

Thoughtful care given by staff and nursing team

On time, friendly and efficient.

Friendly, on time and efficient.

Staff are helpful but system chaotic

Not much waiting time

Well organised and friendly team

Cannot fault my care with this surgery at all

Fast and efficient service

2 vaccines done efficiently and in a relaxed atmosphere. Nurse, lovely manner.

Always a good service with polite staff nothing too much trouble

Very friendly nurse. Knowledgeable and efficient.

Friendly and helpful and the response is usually prompt.

I was treated on time and received both covid and flu jabs

Always smiling faces behind reception, and doctors and nurses couldn't be more helpful.

Very caring and thoughtful.

Vaccination appointment on time and good information given.

Paramedic was very pleasant, listened and reassured me

My request was dealt with immediately

Friendly and efficient vaccination process.

I arrived on time and had to wait almost no time at all for my vaccination which was administered very quickly and efficiently and in a professional and friendly manner.

Excellent people management, appointment on time, nurse professional and caring

Appointment was on time and the injection delivered in a highly professional manner.

Appointment on time and staff member efficient and convivial

On time and efficient

Very friendly & efficient service

On time in and out quickly

Appointment on time and efficient.

Speedy appointment system

Smooth appointment

Great service from reception and practise and a limited wait.

Very efficient and friendly reception. I saw a new doctor and she was brilliant too.

Each time I visit/phone the staff are extremely professional, genuinely caring and do their very best to assist you to resolve your issue respectfully.

Quick and efficient

Friendly, timely and efficient

My jabs were carried out effectively by a very friendly nurse

Good appointment time, quick, no waiting.

All staff polite and friendly. I did have to stand my ground on getting my covid jab. But I was listened to and Ester sorted that for me.

Prompt. Just about managed to find parking space

Your receptionist went out of her way to help me to sort out future appointments and batteries for my hearing aid. The nurses were amazing as usual.

Prompt and painless! No waiting.

Seen on time and given enough time with gp

Helpful nothing was too much trouble from reception through to the nurse

Friendly and informative

Easy to book appointment, appointment took place at given time, nurse was friendly and efficient

Seen early for appointment, very helpful nurse

Efficient operation to do vaccinations

My experiences are always good.

The person on the phone was friendly.

Lovely staff.

I have always been satisfied with everything!!!

Easy appointment booking , seen on time.

Very efficient and friendly

I have chronic health anxiety but my Dr and staff have been incredibly supportive making life so much easier for me when I visit,I feel safe which is a huge thing in my world of anxiety.

Doc listened and asked pertinent questions

Increasing availability of face to face consultation.

Totally prompt service with a smile as always even under pressure